



TEMPLE UNIVERSITY®
Rome Campus



Student Handbook
Summer 2017



TEMPLE UNIVERSITY®
Rome Campus

**Lungotevere Arnaldo da Brescia, 15
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Index

Summer 2017 Calendar	page 03
School	page 03
Residence	page 07
Mail	page 09
Telephone	page 10
Transport	page 10
City Life	page 13
Medical	page 18
Useful Italian Medical phrases	page 20
Security	page 21
Travelling	page 23
Money	page 24
General information	page 25
Addresses and telephone #	page 26

SUMMER 2017 Academic Calendar

May 25- 28	Orientation (see orientation schedule)
May 29	Classes begin
June 2	Last day to ADD OR DROP a course
June 19	Last day to WITHDRAW from a course
July 6	Finals End/Program concludes

SCHOOL

Welcome to Temple Rome

“When in Rome, do as the Romans do,” is -- along with your academic courses-- the challenge of your study abroad experience. For almost fifty years, Temple Rome has been educating students like you both in the classroom and in the unparalleled historical and cultural landscape that is Rome and its environs. This handbook is designed to orient you to your new surroundings and provide you with useful information about Temple Rome.

Your decision to join the community at Temple Rome will likely be a transformative one – academically, socially and personally. Even if you have studied Italian, been to Italy on vacation or read countless tales of *la bella vita*, you cannot quite imagine what life will be like until you actually live here. Most likely it is these differences, this departure from the familiar, that attracted you to embark on your study abroad experience in the first place. Life in such a new, unfamiliar environment can be confusing and feel overwhelming at times, so please keep in mind that there are many people available here to help you work through these moments and think through your choices, both academic and otherwise. In the end, you’ll learn by doing, with a lot of trial and error, *piano piano* (one step at a time). Do not hesitate to see us with questions, and please keep this, it will come in handy if only to remember how to get to the beach or find the market nearby!

Directions to Temple

From the Residence – Turn right onto Via Candia. Continue 5 blocks (Via Candia will turn into Via Giulio Cesare). Once at the Tiber River, turn left and walk along the Lungotevere for 200 meters, then cross the first bridge on your right (Ponte Matteotti). Once you have crossed the bridge, Villa Caproni, a brick building that houses TUR, will be in front of you. Look for the discreet Temple Rome sign on the gate. Call 06-320-2808 with questions.

Announcement calendar

School activities and notices will be posted on the large calendar outside the library. It's your responsibility to check the calendar for notices and deadlines. Please make sure you check your TU email, your primary cell phone, and the TU Facebook page daily for important messages regarding not only Temple Rome happenings but also any warnings, updates or alerts that may be issued.

School front gate

During orientation you will be given a digital code to enter the school front gate.

Mail Boxes

Student mailboxes are located outside the Student Affairs Office, organized by alphabet. Check your slot regularly.

Lockers

Select a locker; you must supply your own padlock. Visual Arts students should select a locker near their studio area.

Photocopies

The student copier is in the library. Purchase a “copy card” from the library for 1 euro (10 copies), 2 euros (20 copies), *or* 3 euros (30 copies). Color copies cost .30 each.

Fax

Faxes sent to you through the school will be put in your mailbox. We send outgoing faxes with your telephone calling card you can buy at Tabacchi store.

Declaration of Presence

If you are not staying at Residence Candia, please check with Temple Rome staff to see if you need to obtain your “Dichiarazione di Presenza”. The school will post information and assist in this process.

Computer printing cards

Computer printing cards may be purchased in the library with the denominations of 5 and 10 euro.

Computer lab

Our computer lab has 21 computers combined with secure Internet service to satisfy your daily computing demands. There are two printers; one of the printers is configured for wireless printing. Also, we have a color printer located in the library. Pen drives are disabled in the computer room for security reasons. To provide more flexibility and expanded computer usage, the Temple Rome building is equipped with wifi. No food or drinks allowed in the lab.

Computer Policy

It is illegal and against Temple policy to download or share copyrighted materials, including music, games, and videos. Because of the volume of network traffic, file-sharing programs can slow down or disable our entire network.

Your signature for a computer password represents agreement to this policy. Offenders will be disconnected from our network.

Library

The Temple Rome library, with 16,000 volumes, DVDs and magazines, is one of the largest English language libraries in Rome. Our collection is available online

through the Temple libraries catalog: www.library.temple.edu (books and DVDs in the catalog are located searching under Rome (Italy) Library).

The library also provides daily editions of the *Financial Times* and *La Repubblica* (Italian newspaper), weekly edition of *The Economist*, *The New Yorker* and many art magazines.

Library policies:

- Temple students only
- No food or drink
- Rare books & books on reserve circulation may be checked out for two hours at a time
- Books circulate for two weeks, five books maximum

School Security

- There is a security presence during school hours. See the security guard if there is a security concern.
- The Temple Rome I.D. card identifies you as a member of the Temple Rome community and is an essential part of a comprehensive, on-going strategy to help ensure campus safety and the integrity of personal information. You may be asked to show your student I.D. card at any time. **Please keep the card on your person as a means of identification and in case of emergency (emergency numbers are listed on the back of the card).** This card may also help you get in to museums and events at a discount.
- For everyone's safety, please do not give the digital code to anyone outside the Temple Rome community.
- Close the front gate behind you for security.
- Avoid talking to strangers about the school.
- **Drinking and smoking are prohibited** in the school.
- Do not leave valuables unattended in the school.

RESIDENCE

Residence Candia

Residence Candia is an apartment complex with some of the amenities of a hotel, including maid service and weekly linens. It is well managed and in a good location. It is not Temple housing and we are not the only tenants there. Rooms are equipped with fully appointed kitchenettes, a/c, wifi, telephone, satellite TV, a safe box, and blackout curtains.

Residence Front Desk

Open 24 hours to pay bills, obtain a guest permission card for visitors, or to discuss major problems.

Residence Porter

A porter is always on duty. Dial “9” from your room. Call the porter for maintenance or in case of emergency. See Hope Campbell Gustafson if you have a special problem that is not being taken care of by the Residence. Inventory your apartment immediately to check that everything is there and working.

Residence Telephone

- For direct room to room dial the desired room number.
- Dial “9” for the Porter. The porter can make emergency calls for you.

Maid Service

There is maid service Monday-Friday. During Orientation, you will find out the day and time cleaning service will take place in your room. The maids change linens once a week. Soiled linens must be piled neatly for the maid to take away (they will not search for missing pieces). Apartments will be charged for missing linens.

Laundry

There are washers and dryers available at Residence Candia.
Cost: 7 euros (wash and dry). For further information, inquire at reception at the Residence.

Internet

If you have an internet problem in your apartment, please dial “9” to speak with someone at reception.

Residence Policies & Etiquette

- QUIET HOURS after 10:30 p.m.
- No over-night guests (Italian law for residences).
- LOST KEYS: The Residence charges 90 Euros for lost keys, as they have to change the lock.
- DAMAGES: Students are held liable for any damages to the property, including cleaning costs
- Take your garbage out daily. Never leave your garbage outside your apartment even “to remind yourself” to take it out.
- Do not congregate in the common areas of your building and keep noise to a minimum while in the balconies, stairwells, hallways and elevators.
- Be considerate of the other residents when you play music or entertain, at any hour but particularly after 10.30 pm.
- Do not pin up posters or graffiti in the rooms.
- No moving furniture around.
- As a common courtesy, greet your Italian neighbors with a *buongiorno* (before lunch) or *buonasera* (after lunch).

Residence Security

- A porter is on duty at the entrance 24 hours a day. Report security concerns to reception (dial “9”), and inform one of the RAs.
- Apartment break-ins are common in Rome. When you are away or sleeping, always lock doors and windows.
- There is a safe box with combination lock in each apartment for roommates to share. The Residence and Temple are not responsible for stolen items. Keep credit cards, documents, cash, and small valuables in the safe box.
- Do not allow someone into the building that you are not expecting or don’t recognize as a neighbor, apartment safety is a community effort.
- Avoid talking to strangers about the residence.
- Guests must register with the porter and leave the residence by 10:30 p.m.

MAIL

Receiving Mail

We advise you to receive your mail at the school; mail is usually available around noon in the first floor student mailboxes. Many packages that are delivered to the school for students have customs charges that can range from € 10.00 - 100.00. The school has no control over this. You should advise anyone sending you a package to indicate that the contents are “used for personal use”. If value is indicated, make it low (under €25). Insured packages, or packages where the contents are listed at high value, are heavily taxed by the customs office. Where medicine is indicated, packages are stopped at customs.

Please have your mail addressed to the University addressed as follows:

Student’s Name

c/o Temple University Rome

Lungotevere Arnaldo da Brescia, 15

00196 Rome, Italy

IMPORTANT: If a package arrives for you with a custom charge we will send you an email and let you know how much you have to pay. It is your responsibility to bring the exact amount of money the following day to the Student Affairs Office, otherwise the parcel will be returned to sender. See Mrs. Morelli if you have any questions.

Sending Mail

Postage stamps (francobolli) can be purchased at a *tabaccaio* (recognized by a “T” sign), or at post offices (recognized by the “PT” sign). Mailboxes, located near tobacco shops (tabacchi) have one slot for local mail (“Per la città”) and one for everywhere else (“Tutte le altre destinazioni”). There is also a post office near school, across from the Metro A Flaminio station, look for the yellow sign with the letters ‘PT’ on it. Hours 8:30 a.m.-1:00 p.m., Mon. - Sat.

- Letter and postcard to U.S. 2 Euros
- Letter and postcards within Europe 85 cents

Special shipping discounts for Temple students at Mail Boxes Etc.

Via Francesco Carrara, 1 corner of Via Flaminia.

TELEPHONE

Using the telephone

Prepaid calling cards, used for international calls, are available at tabacchi. While here, you can buy an inexpensive phone with your own Italian telephone SIM card included. Tim and Vodafone are the best Italian telephone companies.

Calls to cell phones

When you place a call from a landline to a cell phone you pay the additional charges - which are high in Italy! Calling cell phone to cell phone is less expensive.

TRANSPORT

Resources

The best online resource is www.atac.roma.it for directions and bus/metro routes and connections from point A to B anywhere in Rome, along with detailed maps and approximate travel time. **Metro-Bus Maps** with up-to-date routes can be bought at magazine stands and some Tabacchi. **Metro-Bus Pass** (abbonamento mensile), available at Tabacchi or newsstands for €35,00, gives you one month's unlimited use of buses, metro and inner city commuter trains. Do not buy a student pass, you must be an Italian student under 19 to qualify. There is a limited supply so remember to get them at the beginning or the very end of the month.

Metro/Bus Tickets (biglietti) are sold at Tabacchi or newsstands, or from machines in the metro stations. Tickets currently cost €1.50 each. A ticket is valid for 100 minutes (unlimited bus transfers and one metro transfer/stamp the ticket on-the first bus ride or metro). You don't need to show your monthly pass on any public transportation unless you are asked. **ATTENZIONE!** There is a euro 100,00 fine for using public transportation without a ticket or valid pass--you must pay on the spot.

Buses

Buses stop at Fermate (bus stops); a sign at each stop lists all the buses that stop at that location, and the route for each bus. Read down the sign for the direction the bus travels; the stop you are standing at is posted at the top of the sign. The hours and days of operation for each route are listed at the bottom of the sign at the Fermata (some have different weekend hours, or are only night buses, etc.), be aware that these are *estimated* running times. Buses run 5:30 a.m. until midnight. To enter and exit buses: if you are using a metrobus pass or ticket, enter at the front or rear, and stamp your ticket (if not a monthly pass) in the machine. Always exit from the center door.

School & Residence Routes

- **490** - School to Residence; stop near Residence is on Via Ruggero di Lauria, stop near TUR is across the street from school on Via Azuni.
- **495** - School to Residence; stop near residence on Via Moceniga, stop near TUR is across the street from school on Via Azuni (longer route than the 490).

Night Buses (after midnight)

- **N6** Piazza Venezia to Residence area.
- **N1** Via Candia near Residence to Termini.

Blue Buses

You can travel to small towns that are not connected to the train system on a Blue Bus. For example, an interesting place near Rome is Tivoli (which includes Hadrian's Villa); get the Blue Bus to Tivoli at the Rebibbia station on Metro Line B. See website: www.cotralspa.it

Metro

The Metro is Rome's subway, the stations are recognized by red "M" logo. There are two lines: Line A which runs east-west & Line B which runs north-south. Lines A & B intersect at Termini, the main train station.

Metro Hours: 5:30 am – 11.30 pm (Sunday to Thursday);

Metro is open from 5:30 am to 1:30 am on Fridays and Saturdays.

LINE A metro stops are located near the Residence and Temple. The Residence is located between Cipro and Ottaviano stops. Some stops between the Residence and Termini are:

Cipro	Residence
Ottaviano	Residence and shopping area; some internet Cafés
Lepanto	Across Tiber from Temple; 280 bus to Trastevere
Flaminio	Piazza del Popolo & Temple
Spagna	Spanish Steps. Bookstore for textbooks
Barberini	Piazza Barberini, near Am. Embassy & various airline offices
Repubblica	Via Nazionale (shopping street); Opera house
Termini	Train station (connection with the Metro B Line) CTS student travel office (Via Solferino 6)

Taxis

Always use metered cabs. There is an extra surcharge in the evenings, on weekends, and for each piece of luggage. Radio taxi firms charge extra to send the cab (see phone listings on the last page of this handbook). In Italy you usually call a taxi, specifying where you are, or go to a taxi stand (instead of hailing one on the street).

Airport Transportation (FCO and CIA)

Leonardo Express - This is an airport train that leaves from Termini and arrives at Fiumicino every half hour. The first train to FCO leaves from Termini @ 5:51 am, the last one leaves @ 10:51 pm. The first train from Fiumicino leaves @ 6:36 am, the last one leaves @ 11:36 pm. The cost for this train is €15.00.

Train to Fiumicino - This is a local train that leaves from Roma Tiburtina and arrives at the Fiumicino Aeroporto (50 minutes ride). It runs everyday from 6:00 AM to 11:00 PM and departs every fifteen minutes. The cost for this train is €8. Main stops are: Ostiense, Trastevere, Parco Leonardo (Mall & Cinema). Fewer trains on the weekend.

Train to Ciampino - In order to get to Ciampino aeroporto, get the metro A from Flaminio, if you are at school (or Cipro if you are at the residence) to Anagnina (last metro station of LINE A). It takes about 30/40 minutes. From there, go upstairs and there is a bus parking lot. Get a bus to Ciampino AEROPORTO, NOT Ciampino città. It costs 1 (extra) euro and in 15/20 minutes you will be at the airport. This bus from Anagnina to CIA (Ciampino airport) leaves every 15/20

minutes. All this will cost only €1.50 for the metro ride (if you don't have your metro/bus pass) and €1.20 for the bus. This is only for flights leaving after 9 am, because the Metro opens at 5.30am.

Check airport bus schedule: http://www.cotralspa.it/collegamenti_Aeroporti.asp

Limo / Airport Shuttle Service If you need to get to the airport at a late hour or if the trains are on strike, this shuttle service is your best bet. Check www.airportshuttle.it

Trains

Italy has an extensive rail system. Train fares are determined by the number of kilometres between the departure city and destination. In order to ride on a faster train, however, you must pay a supplement (il supplemento). The classes of trains requiring a supplement are: the IC (an “intercity” train running non-stop between major Italian cities), the EC (Eurocity going to European cities outside Italy), the ES (Eurostar), and Freccia Rossa. Check the website: www.trenitalia.com. Major Italian cities can be also reached with ITALO, a new Italian train rail system: www.italotreno.it. The ITALO ‘No Stop’ train takes 2 hours 40 minutes from Rome (Tibertina station) to Milan.

NOTE: Before you board the train your ticket must be stamped in the yellow machine located at the front of the track.

Tickets & Reservations

Tickets can be purchased and reservations made at Termini Station, but we recommend using a travel agency or purchasing online to save time. Reservations are mandatory for some IC and EC trains, and always on a Euro Star and Freccia Rossa; these add a little to the price. You can get a sleeping car (*cuccetta*) on night trains. If you do not have a reserved ticket, you may take any seat that is not marked reserved. You may occasionally find someone in your reserved seat, especially if the train is full; show them your ticket.

CITY LIFE

Resources

Search the internet for up-to-date information on Rome: Wanted in Rome (www.wantedinrome.com). Also contact our Student Events Coordinator, **Gianni Marangio**, by email at gianni@temple.edu if you are unable to find what you need through the internet or other school resources.

ATTENZIONE! Don't be put-off by the addresses listed in this handbook. They are easy to pinpoint using the Tutto Città website: www.tuttocitta.it, or Google maps.

General Hours

9 am - 1 pm	Stores, museums and historical sites open.
1 pm - 4 pm	Most things closed.
4 pm – 8 pm	Stores re-open.
Closed Sundays	Many things, except for some places to eat (you will find some stores open in the city center).
Closed Saturdays after 1 pm.	Some stores and Alimentari (general food shops)
On the last Sunday of the month	most museums are open, free of charge to the public.

Food Shopping

Trionfale Market

Three blocks from the Residence; Mon-Sat. 7 am – 2 pm. A fabulous market for foodstuffs, particularly fresh fruit and vegetables.

Supermarkets

There are numerous supermarkets near the Residence, including Carrefour and COOP. Normal hours for supermarkets are from 8 am to 8 pm Monday-Saturday, and 8 am to 1 pm on Sunday.

Alimentari	General food stores; no produce
Pasticceria	Pastries
Forno	Bread
Enoteca/ Vini	Oil, Wine and Spirits

Shopping Areas

Via Cola di Rienzo (between Vatican and Piazza del Popolo)

All kinds of large stores and shops. Less expensive than in the center.

Via del Corso Many kinds of shops, mainly clothing.

Spanish Steps Fashionable shopping area around Via Condotti.

Parco Leonardo New American-style mall & cinema on the train line to the airport.

Markets

Porta Portese (in lower Trastevere) Sundays early morning until 2 PM. One of Europe's largest markets where you can buy all sorts of bric-a-brac, used bicycles, etc. Take 280 bus from the Lepanto Metro stop and get off three stops past Piazza Sonnino.

San Giovanni The clothes-only version of Porta Portese. At this huge market near San Giovanni you can find all kinds of inexpensive apparel and trinkets. Take the Metro line A to San Giovanni. Open till 2 p.m. Best on Saturdays, closed Sundays.

Bars

For coffee (caffè), sandwiches (panini), bevande or ice cream (gelato). Pay at the cash register first and take your receipt to the counter; a 5-10 cent tip is customary. Almost without exception, if you choose to sit down and be waited on at a bar, you will pay about twice as much, especially in the historical center.

The Art of Drinking Coffee

*If the Italian espresso is not strong enough for you,
order **caffè ristretto** (concentrated);*

*if it feels too explosive, try **caffè lungo**.*

*An espresso with a drop of milk is called
caffè macchiato, while a **latte macchiato** is made by
pouring a drop of coffee into a glass of milk.*

*A **cappuccino** is a creamy drink made from coffee and milk
that has been steamed to a froth.*

***Caffè freddo** is iced coffee and **caffè corretto** is coffee topped up with grappa (an
Italian wine based spirit).*

Eating out

Lunch is usually from 1-3 PM. Dinner from 8:00 to as late as 11 PM. An Italian meal may start with antipasti (starters) followed by a primo (pasta or soup), then a secondo (meat or fish). To finish, you might choose between formaggio (cheese), frutta (fruit) and dolci (desserts). You are not obliged to have a second dish - pasta followed by a salad or dessert is common in a Trattoria. If you're with a large group it's good etiquette to try to agree on one or two pastas for the group, as opposed to each person ordering a different one.

A 10-15% service charge (servizio) is usually included in your bill, however you can leave a small tip. There will also be a surcharge (coperto) for the bread and setting.

Pizza Rustica/Pizza a Taglio Pizza slices sold by weight, with calzone and suppli.

Tavola Calda A bar that has daily pasta, rice dishes, meats + salads.

Rosticceria More elaborate choice of food/drink, also take out.

Pizzeria A sit-down place for pizza and salads.

Trattoria/Osteria A less expensive sit-down place with a complete menu.

Ristorante More expensive with a complete menu.

Typical Roman Pastas

All'Arrabbiata (the angry pasta):

Red sauce with chili pepper on penne or maccheroni pasta.

*All'Amatriciana: Bacon, chili, onions, pecorino cheese,
tomato sauce on bucatini.*

Alla Carbonara:

Bacon, eggs and freshly ground black pepper on spaghetti

The Beach

The nearest beach is "Lido di Ostia". Take Metro Line A to Termini. Transfer to Metro Line B to Ostiense; from there follow the signs to the local train Ostia Lido. Exit at Castel Fusano or Cristoforo Colombo. Follow these same directions to go to Ostia Antica, the ancient port of Rome - an excellent day trip! Your metro/bus ticket or pass is good for the trip to Ostia. Keep in mind that at beaches in Italy, you will be charged for using lounge chairs, umbrellas and cabanas (anywhere from 5-15 Euros for the day).

Another nice beach close to Rome is Santa Marinella. From San Pietro train station to Santa Marinella it takes 45 minutes and costs 4 euros.

Opera

During the summertime, operas are performed at the Caracalla Baths (Terme di Caracalla). Check the program at www.operaroma.it

Jazz

Alexander Platz Via Ostia, 9. Tel. 06-372-9398. This is the best jazz club in Rome, just a walk from the residence, across the street from the Trionfale Market (East Side). www.alexanderplatz.it

Casa del Jazz Viale di Porta Ardeatina, 55. www.casajazz.it

English Bookstores

Almost Corner Bookshop Via del Moro, 48
(Trastevere). Tel. 06-583-6942

Anglo-American Bookshop Via della Vite, 102
(Spanish steps) Tel. 06-679-5222.

La Feltrinelli, Piazza Colonna in Galleria Alberto Sordi (on Via del Corso)

A large bookstore with a wide selection of music and DVDs and La Feltrinelli International on Via V.E. Orlando 84/86 (near Repubblica Metro stop).
www.lafeltrinelli.it

Rent a Bike

A good way to spend a quiet Sunday morning is exploring Rome on a bicycle. You can rent one in Villa Borghese or Piazza del Popolo by the hour or for the day. Go out the Via Appia Antica, the ancient Roman road that is lined with ruins – it's closed to car traffic on Sundays.

MEDICAL

GeoBlue International Health Insurance

All program participants are covered by GeoBlue while abroad. Refer to the description of benefits and Program Manual you received before departure for full details.

For further information:

Website: <https://members.geobluestudents.com/>

Phone: [+1.844.268.2686](tel:+18442682686) (toll-free inside the U.S.)

[+1.610.263.2847](tel:+16102632847) (outside the U.S.)

Email (non-emergencies only): customerservice@geo-blue.com

Below find a list of GeoBlue-contracted English-speaking doctors. If you are traveling outside of Rome and need to see a doctor, use hthstudents.com or their mobile app, mPassport, to locate GeoBlue providers or contact GeoBlue directly.

If you need an appointment to see a doctor:

Contact the Student Life Coordinator, whose office on first floor (second floor in the U.S), next to the Faculty Office. The Student Life Coordinator will provide instructions and notify GeoBlue so that payment is arranged in advance. Private Doctors are not available on weekends and it may be difficult to get an appointment late in the week, so contact the Student Life Coordinator as soon as possible.

If GeoBlue is not notified in advance of your appointment, you will have to pay out of pocket and submit a reimbursement claim to GeoBlue. You will also need to pay out of pocket for prescriptions and get reimbursed.

For night and weekend emergencies ONLY:

Call Med-Line Home Medical Services at 06-808-0995 and say that you are a Temple student. This company will send a doctor to your apartment within a few hours, 24 hours a day, 7 days a week. Notify Student Affairs and GeoBlue if you use Med-Line Services.

In the event of a medical emergency:

Go to the Pronto Soccorso (emergency ward) at the nearest hospital. Santo Spirito is nearest the Residence. Depending on the situation, call a taxi (06-3570, 06-4994) or an ambulance (118). At the Residence, call the porter (dial 9) for assistance. Roommates help each other! Call school emergency: 800587741 (toll-free within Italy) or +39-06-52205343 (outside of Italy).

There is a fee of 25 euros at a Pronto Soccorso; however, if you are checked into a hospital for extended treatment, you will incur additional charges. Always bring along your GeoBlue insurance information and notify GeoBlue as soon as possible if you have visited or been admitted to a hospital.

Private Doctors (English speaking)

- Dott. Bilotta cell. 340.8954259
Salvator Mundi Hospital (private) Via Mura Gianicolense 67
06588961. (affiliated with HTH insurance)
- Dott. Susan Levenstein M.D. - Via Sant'Alberto Magno, 5.
Tel 065780738. (affiliated with GeoBlue insurance)
- Med-line Home Medical Services
A private company that will send an English speaking doctor to your apartment, 24 hours a day, 7 days a week. Tel 068080995.
(For night and weekend emergencies ONLY)

Dentists (English speaking) – **GeoBlue insurance does not cover dental visits.**

- Dr. Davide Gentili - Via Bafile 13 (Bav.gent@libero.it). Tel.06 39741149
- Absolute Dentistry, Via Giuseppe Pisanelli, 3 (Near Temple Rome Campus), Tel. 06 360 03837

Counselors (English speaking)

- Laura Di Giunta Ph.D., by appointment or drop-in at school, days and times to be announced at Orientation. Email her for an appointment at: lauradigiunta@gmail.com (affiliated with GeoBlue insurance)
- Valeria Castellani Ph.D., tel. 328.251.1158. valeria.castellani@gmail.it.

All night Pharmacy 7 days/24 hours

- **Farmacia Risorgimento** Piazza Risorgimento 44 (near Residence). Tel. 06-397-381-86.
- **Farmacia Internazionale**, Piazza Barberini 49, Pharmacy with English speaking staff (near Barberini Metro stop), Tel. 06-487-1195.

Useful Italian Medical Phrases

To describe the way you may be feeling..

Ho dolori	I'm in pain
Ho mal di testa	I have a headache
Ho mal di stomaco	I have a stomach ache
Ho mal di gola	I have a sore throat
Ho mal d'orecchie	My ears hurt
Ho mal di denti	I have a tooth ache
Sono malato/a	I'm sick
Mi fa male qui	I hurt here (point)
Mi gira la testa	I fell dizzy

To describe where you hurt..

Mi fa male il braccio	My arm hurts
Mi fa male la gamba	My leg hurts
Mi fa male la testa	My head hurts
Mi fa male il ginocchio	My knee hurts
Mi fa male il piede	My foot hurts
Mi fa male la schiena	My back hurts

Here are some medical items you may need at the doctor or pharmacy:

Ho bisogno di un cerotto	I need a band aid
Ho bisogno di antidolorifici	I need some pain medication
Ho bisogno di sciroppo per la tosse	I need some cough syrup
Ho bisogno di pasticche per la gola	I need some cough drops
Ho bisogno di una ricetta	I need a prescription
Ho bisogno di contraccettivi	I need contraception

SECURITY

In the event of an emergency call the following numbers:

- 1) School – **06 3202808** (during school hours M-Th. 9-8pm, Fri. 9-4pm)
- 2) Emergency phone number–outside of school hours **06 96701506** (in Italy), outside of Italy, call **+(39) 06 96701506**. **Put these numbers in your favorites on your phone.**

Major Incidents

In the event of a major incident (e.g. terrorist activity, major weather system, earthquake, political unrest, etc.), we will post an announcement on our group Facebook page, contact you via your listserv email, and/or call or send an sms to your designated telephone number. Please contact us immediately (eg> post a comment on FB, call school or the emergency phone number) with your name, location, status, and names of other students you are with.

We will conduct a mandatory crisis management drill at the beginning of the term. These drills are intended to educate you on our system for reaching you swiftly in an emergency or crisis, to test how long it takes for you to respond, and to verify the accuracy of the cell phone number we have on file for each student. Any student who fails to respond or are slow to respond will be counseled by our staff regarding the rationale underlying the drill and the reason it is important for them to respond promptly.

Emergency Meeting Points

In case telecommunications should be rendered temporarily unavailable, Temple Rome's primary meeting point is the Residence Candia (a staff member will be there to coordinate and explain the situation), and our secondary emergency meeting point is the Temple Rome campus.

- For medical emergencies while traveling outside of Rome, contact GeoBlue at [+1.610.263.2847](tel:+16102632847) (collect). For security emergencies, contact International SOS for 24-hours assistance: +1-215-942-8478 (collect); Temple Member Number 11BSGC000017.
- Carry your TU Rome Student ID card, your International SOS card and your GeoBlue insurance information at all times; call the Temple Rome Emergency for any kind of emergency: **+(39) 06 96701506**. Then use GeoBlue, before International SOS.
- The U.S. Department of State may issue public announcements concerning

potential terrorist threats to Americans overseas. We will post these announcements, along with instructions from the school, on our list serv and the private Temple Facebook page. Make sure you check your TU mail list serv email and FB page regularly!

■ We encourage you to enroll in the STEP program (Smart Traveler Enrollment Program) at <https://step.state.gov/step/>. Once enrolled, you will receive updated travel alerts and warnings from the U.S. Embassy in Rome and wherever else you decide to visit. STEP also serves to help family and friends get in touch with you in an emergency and contact you in case of emergency.

■ Department of State travel information is available at: www.travel.state.gov.

General Security

Petty theft is a major problem, be alert for pickpockets. Be extra careful in crowded tourist areas, don't carry more than you need (cash, credit cards, documents), keep valuables in front pockets, hold bags in front of you on public transportation and in crowded places, watch out for groups of small children that may surround you (yell "NO" and hold your things), purses and cameras can be snatched from moving vehicles and should be carried on the building side, use a security pouch. Be especially aware of your belongings in moments of sudden distraction (a stranger approaches asking for the time or directions, etc.) as they often work in pairs.

Lost Items

If you are a victim of a crime or a theft, you will need to file a police report (*denuncia*) at any *Carabinieri* or *Polizia* station, in which you list the stolen items. This report can be used for insurance claims and to obtain passport and travelers check replacements. Filing a police report is your personal responsibility. You should take your passport and any other identification you possess with you when you file the report.

If you lose your credit card, report it immediately to the following numbers:

AMEX	800 874 333
Mastercard	800 870 866
Visa	800 819 014

Lost Passports

You can apply for a new passport at the American Embassy. The passport office is located at Via Boncompagni 2 and is open Monday- Friday, 8:30am-12:00pm. In emergency situations, outside of normal service hours and on weekends and holidays, please call 06 46741 and ask for the Embassy Duty Officer.

- Females should not be out at night unaccompanied (young Italian women go out in groups). Females should completely ignore any unwanted attention – avoid eye contact, etc.
- As a pedestrian, be aware of vehicles that may speed and run red lights. Never cross the street, even with the green light, without looking both directions, and be alert as you cross even if you are walking on a crosswalk.
- Alcohol abuse is the cause of most serious accidents. Be responsible for yourself, and watch out for your friends. Before going out for the evening, make a mental note of who you are going with and make sure everyone is accounted for when you return home. Spiked drinks are an issue in pubs, discos, and concerts. Never leave your drink unattended or accept a drink from a stranger. Never leave a fellow student alone in a bar; use the buddy system and keep an eye out for each other!

TRAVELLING

Many of you will want to take advantage of the wonderful opportunity to travel around Europe and beyond while you are here. Temple University Rome, as an American University, is required by law to contact your emergency contact person if you are missing for 24 hours. To avoid this, please register your upcoming trip on “Where are you going Next Weekend”. Each Wednesday, you will receive a link to a Google form that you are required to fill out with your weekend plans by 5pm on Thursday, even if you are not travelling that weekend, or even if you are travelling with a Temple Rome class. Failure to submit the form each week will result in Temple Rome calling your emergency contacts to check on your whereabouts.

Before you travel, please keep the following in mind:

- Keep your money and documents in two different places.
- Keep a copy of your passport with you (separate from your passport)
- Avoid travelling by yourself, especially in empty train cars.
- Always take your phone with you so the University can reach you while you are away.
- Check your Temple email or the Temple Facebook page daily for warnings, emergencies or other updates.

MONEY

Euro

The Euro is legal tender in most Western European countries and is worth slightly more than one U.S. dollar (at printing the exchange rate was €1 = \$1.09, conversely \$1 = 91 Euro cents). Keep in mind that exchange rates will fluctuate while you are here. There are 7 bills: Euro 500, 200, 100, 50, 20, 10 and 5. There are 8 coins: €2 and €1. 50, 20 10, 5, 2 centesimi, and 1 centesimo (equivalent to U.S. cents). Multiply exchange rate by dollars to get Euros, divide exchange rate into Euro to get dollars.

The safest and most efficient method of accessing money in Italy is with an ATM (Bancomat) card. Visa and Mastercard are widely accepted and offer the best exchange rate. If you plan to use a U.S. credit card here, inform the company (see number on back of card) that you will be abroad and give them the dates that you will be away. Otherwise the credit card company may put your card on hold when it notices unauthorized purchases abroad.

The School cannot endorse personal checks. Personal checks drawn on a U.S. bank are hard to cash in Italy. Money exchange centers have a commission and can be found all over Rome - the nearest to school is on Via del Corso 23. There is a bank machine on the corner at the residence. Bank machines usually distribute Euro 20.00-500.00 amounts. They use commas to delineate Euros and cents, not periods.

GENERAL INFORMATION

Electricity

If you need to plug something into an outlet and don't have a transformer you can purchase one at Euronics (electronics store) on Via Luisa di Savoia 12 (Piazzale Flaminio) or at most electronic stores.

Remember electricity is 220w instead of 110w.

Weights and measures

1 kilo	2.2 pounds
1 etto	a quarter pound
1 litro	1 quart
1.6 kilometers	1 mile
1 meter	3.3 feet
30 centimeters	1 foot

Miscellaneous

Time in Europe is on the 0 - 24 hour scale (Military Time)

CENTIGRADE: 0 5 10 15 20 25 30 35

FAHRENHEIT: 32 40 50 60 70 75 85 HOT!

Useful Internet Sites

www.romexplorer.com (general info, nice maps)

www.romace.it (events)

www.wantedinrome.com (events)

www.romeguide.it

www.eurail.com (schedules, prices, discount info, even flight info)

www.trenitalia.it (train timetable and reservations)

www.italotreno.it (fast train)

www.isic.org (Isic Card)

Temple University main site:

www.temple.edu

United States Government sites:

US State department: www.travel.state.gov

US Embassy: www.usembassy.it

ADDRESSES AND TELEPHONE NUMBERS

Temple University Rome <http://rome.temple.edu>

Lungotevere Arnaldo da Brescia, 15

00196 Rome, Italy

Tel. 06.3202808

Fax 06.3202583

Residence Candia

Via Candia 135/B

00192 Rome, Italy

<http://www.residencecandiarome.com/>

info@residencecandia.it

Tel +39 06 39721046

School Emergency

During School Hours: **06 3202808**

Outside School Hours: **06 96701506**

Outside of Italy: **+(39) 06 96701506**

Emergency

112

American Embassy

06.46741

Taxi

06.6645

06.4994

06.3570

Prefix to call U.S.A. from Italy

001+area code+number

Prefix to call Rome from U.S.A.

011+39+06+number

(39 is the country code, 06 is the city code)